

SERVICES AND METHODOLOGY





#### JOHNSON CONSULTING OVERVIEW

**Johnson Consulting,** a corporation founded in 1996 in Chicago, Illinois, has conducted hundreds of engagements in the U.S., Canada, Central and South America, Asia, Africa, and Europe with a focus on the development of urban renewal districts, public assembly facilities, hotels and surrounding districts, and the broader real estate markets.

Our staff has worked in the real estate planning, hospitality, and sports consulting fields for over 35 years. The majority of this work is focused on planning, market and feasibility studies, economic and fiscal impact assessments, economic development, strategy development, tax analysis and projections, site selection, development consulting, developer and investor recruitment, as well as downtown and suburban development and redevelopment planning. These engagements involve a variety of land uses, including mixed-use development districts, retail, office, industrial, housing, and special uses such as hotels, conference centers, arenas, sports facilities, entertainment and tourism, and specialized development, including numerous university based projects.

The majority of our clients are cities and counties, although we also perform studies for private developers and quasi-governmental organizations, such as universities, convention and visitors bureaus and authorities. With both our public and private sector clients, we deliver high- quality work in a timely manner. Numerous repeat engagements with several clients are evidence of our reputation for quality and client satisfaction.

We have provided analysis, insight and recommendations for various development and real estate projects, providing both comprehensive evaluation of an entire area and specific evaluation of individual facility concepts and economic development potential. Our expertise allows us to counsel communities on whether development is appropriate, and if so, what should be built, where it should be built, and how to finance and develop the project. Johnson Consulting is noted for providing straightforward opinions and creating meaningful solutions to complex problems.



+20 YEARS

AND FINANCIAL ANALYSIS
FOR PUBLIC ASSEMBLY FACILITIES









#### C.H. Johnson Consulting, Inc.

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## **SERVICES**



## **CONSULTING SERVICES**

Market & Demand Analysis
Proforma/Financial Analysis
Economic & Fiscal Impacts
Strategic Master Planning
Expansion/Renovation Analysis
Funding Strategies

Project Financing Analysis
Tax Analysis & Projections
Asset Valuation
Sensitivity/Gap Analysis
Owner's Representation
Site Analysis

Manage RFP/RFQ Solicitations
Operational Audits
Naming Rights Valuation
Negotiation Assistance
Public-Private Partnerships (P3)
Public Engagement



## REPRESENTATIVE SAMPLE OF PAST PROJECTS

#### **REAL ESTATE AND TIF DISTRICTS**

Bay St. Louis Marina District
Bloomington, MN - Waterpark of America
Bridge Investment Partners EB5 Center (Co-Founder
Boston Redevelopment - District Funding Plan
Burlington County, NJ - Mixed-Use Resort

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Development
Cañon City, CO - Royal Gorge Park Masterplan
Ceiba, PR - Roosevelt Roads Redevelopment
Commonwealth, KY - KTDA TIF Manager
Corpus Christi, TX - Bayfront Master Plan
Des Moines, IA - Retail and Hotel TIF District
Kansas City, MO - KC Live! Entertainment District
Lake Lanier, GA - Condominium Development
Lake Lewisville, TX - Mixed-Use Redevelopment
Lexington, KY - Distillery District
Lexington, KY - Miclland Avenue TIF
Lexington, KY - The Summit Mall
Lexington, KY CenterPointe Development
Louisville, KY - 4th Street Live! Retail Complex
Miami, FL - Port of Miami Strategic Redevelopment
Plan
Mokena, LL - Industrial Transit-Oriented Development

Newport, KY - Hofbrauhaus Restaurant Northern KY - Ovation Mixed-Use Development Orlando, FL - Real Estate PUD Rockford, IL - Downtown Events Center Master Plan San Juan, PR - Waterfront Mixed-Use Development Starkville, MS - Cotton Mill District

New York City, NY - World Trade Centers Worldwide

Tucson, AZ - Rio Nuevo TIF District Waukegan, IL - Waterfront Masterplan

#### **AGRIBUSINESS & FAIRGROUNDS**

Albuquerque, NM - New Mexico State Fairgrounds Del Mar, CA - Fairgrounds Event Impact Analysis Elkhorn, NE - RFD TV Agribusiness Campus Estes Park, CO - Estes Park Fairgrounds Gallipolis, OH - Gallia County Junior Fair Hamilton County, IN - Hamilton County Fairgrounds Lexington, KY - Kentucky Horse Park Arena Memphis, TN - Mid-South Fairgrounds Mt. Pleasant, TX - Educational and Agricultural Pavilion Osceola County, FL - Osceola Heritage Park Pueblo, CO - Colorado State Fair Salem, OR - Fairground Analysis Salem, OR - Oregon State Fair and Expo Center Santa Clara County, CA - Fairgrounds Redevelopment Scottsdale, AZ - WestWorld Equestrian Complex Sioux Center, IA - Agriculture Stewardship St. Joseph, MO - Agribusiness Expo Center Surrey, BC - Community Trade & Exhibition Center

## MINOR LEAGUE SPORTS&

Albuquerque, NM - Downtown Arena Development
Alcoa, TN - Proposed Arena Feasibility
Biloxi, MS - Minor League Baseball Stadium
Boca Raton, FL - Florida Atlantic University's New
Football Stadium
Cedar Falls, IA - University of Northern Iowa Mcleod
Center
Charleston, SC - Proposed Football Stadium
Chesterfield County, VA - Arena & Soccer Complex

Chesterfield County, VA - Arena & Soccer Complex Dover, DE - Delaware State Univ. Arena/Football Feasibility

Erie, PA - Erie Civic Center Feasibility Study/ Masterplan

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Green Bay, WI - Lambeau Field
Greenville, SC - BI-LO Center
Holland, MI - Holland Area Center
Jackson, MS - Atlanta Minor League Baseball
Jasper County, IA - Iowa Moter Speedway
Lake Placid, NY - Olympic Center Modernization
Lexington, KY - Lexington Center and Rupp Arena
Louisville, KY - Univ. Louisville Papa John Stadium
Miami, FL - Florida International University's New
Football Stadium

Orlando, FL - University of Central Florida's Convocation Center and New Football Stadium Osceola County, FL - Osceola County Stadium and Sports Complex

Pittsburgh, PA - Formula Motorsports Park Sacramento, CA - UC Sacramento Football Stadium Renovation

Warren County, OH - Sports / Entertainment Complex Wayndotte County, KS - Proposed Arena District Feasibility

#### CONVENTION/CIVIC CENTERS

Akron, OH - Proposed Convention/Conference Center Austin, TX - Austin Convention Center Baltimore, MD - Convention Center Bangkok, Thailand - Bangkok Convention Center Hotel

Bangkok, Thailand - Bangkok Convention Center Hotel Complex Bellevue, WA - Meydenbauer Center Expansion

Bloomington, IN - Convention Center Expansion Boston, MA - Boston Convention & Exposition Center Boston, MA - Hynes Convention Center

Broward County, FL - Broward County Convention Center Canton, OH - Canton Civic Center

Charlotte, NC - Charlotte Convention Center Cheyenne, WY - Cheyenne Convention/ Multi-Purpose Center

Chicago, IL - McCormick Place Chicago, IL - Navy Pier

Cincinnati, OH - Cincinnati Convention Center Cincinnati, OH - Cincinnati Convention Center College Station, TX - Bryan-College Station Convention/Conference Center

Columbus, OH - Columbus Convention Center Expansion

Dane County, WI - Dane County Coliseum/Fairgrounds Daytona Beach, FL - Ocean Center Des Moines, IA - Convention Center Detroit, MI - Cobo Hall

Durham, NC - Durham Civic Center Expansion Gastonia, NC - Civic/Convention Center Feasibility Grand Island, NE - Multipurpose Event Center Indianapolis, IN - William H. Block Theater

Jackson, MS - Jackson Convention Center Kansas City, MO - Kansas City Convention Center Kissimmee, FL - Kissimmee Civic Center Lansing, MI - Lansing Center

Mexico - Cancun Convention Center Milwaukee, WI - Wisconsin Center Expansion

Myrtle Beach, SC - Myrtle Beach Convention Center New York, NY - Jacob Javits Convention Center Norfolk, VA - Norfolk Convention Center Orlando, FL - Orange County Convention Center

Osceola, FL - World Expo Center Overland Park, KS - Overland Park Convention Center

Paducah, KY - Paducah Convention Center Peoria, IL - Peoria Civic Center Philadelphia, PA - Philadelphia Convention Center

Philadelphia, PA - Philadelphia Convention Center
Pittsburgh, PA - David Lawrence Convention Center
Portland, OR - Oregon Convention Center
Benchmarking Analysis

Richmond, VA - Richmond Centre / Mosque Theater Richmond, VA - Richmond Convention Center ( San Juan, PR - San Juan Convention Center/WTC San Mateo, CA - San Mateo State Fair Expo Hall Savannah, GA - Savannah Convention/Civic Center Seattle, WA - Washington State Convention & Trade

Singapore - Trade and Convention Center South Padre Island, TX - South Padre Island Convention Centre

Center

South San Francisco, CA - South San Francisco Conference Center

St. Charles, MO - Convention Center and Hotel Development St. Louis MO - St. Louis Cervantes Convention Center

Tampa, FL - Tampa Convention Center Toronto, ON - National Trade Center Trenton, NJ - Exhibition Facility Feasibility Tucson, AZ - Tucson Arena, Convention Center &

Performing Arts Complex

Vancouver, BC - Vancouver Trade and Convention Centre

Winnipeg, MB - Winnipeg Convention Centre Operational Audit

#### HOTELS

Ashland, KY - Henry Clay House Renovation Austin, TX - Austin Convention Center HQ Hotel Bangkok, Thailand - HQ Hotel Bismarck, ND - UTTC Hotel/Convention Center Bloomington, IN - Bloomington Convention Center HQ Hotel

Calgary, Alberta - Calgary Convention Hotel Land Lease Refinements

Charlotte, NC - Charlotte Convention Center HQ Hotel College Park, GA - Convention Center/Hotel Daytona, FL - Embry-Riddle Aeronautical Univ. Conference Center

Denver, CO - Denver Convention Center Hotel Erie, PA - HQ Hotel

Ft. Wayne, IN - Convention Center HQ Hotel Ft. Worth, TX - Convention Center HQ Hotel

Hammond, IN - Purdue University Calumet Conference Center

Houston, TX - Houston HQ Hotel Kiamesha Lake, NY - Concord Resort Conference

Center Louisville, KY - 21C Hotel and Museum Louisville, KY - Galt House Renovation

Louisville, KY - Hilton Garden Inn Conference Hotel at Kentucky Fair & Exposition Center

Macau, China - Proposed Hotel/Casino
Melbourne, FL - Conference Center Feasibility
Minneapolis, MN - Convention Center HQ Hotel
Nashville, TN - Convention Center/HQ Hotel
New Orleans, LA - New Orleans HQ Hotel
Osceola County, FL - Convention Center & Hotel
Overland Park KS - HQ Hotel

Palm Springs, CA - Hotel/Golf Resort Salem, OR - Hotel and Conference Center San Moritz, Switzerland - Conference Center/Hotel St. Louis, MO - Renaissance HQ Hotel

Syracuse, NY - Hotel Development
Tempe, AZ - Hotel and Conference Center
Washington, D.C. - HQ Hotel

Wausau, WI - Wausau Hotel/Conference Center Will Co. IL - Environmental Education/Conf. Center

#### TOURISM/ENTERTAINMENT

Ahsland, KY - Ashland Motorsports Speedway
Arlington Heights, IL - Metropolis Performing Arts Ctr.
Austin, TX - Palmer Auditorium/Bass Hall
Boston, MA - Boston CVB Funding Analysis
Buffalo, NY - Buffalo CVB Organizational Analysis
Cincinnati, OH- Cincinnati CVB Membership &
Organizational Study

Columbus, OH - Center of Science and Industry Commonwealth of KY - Tourism Development Initiatives

Commonwealth of MA, Regional Tourism Study Grand Rapids, MI- Grand Rapids CVB Plan & Room Tax Projections

Greylock Glen, MA - Environmental Education Center Houston, TX - Houston Casino Developer—Proposal

Jefferson County, WV - Jefferson County CVB Tourism Strategy Study Milwaukee, WI - Milwaukee CVB Organizational Study

Moline, IL - Quad Cities Arts Tourism Strategy
Nashville, TN - Nashville Tourism District
Nespelem, WA - Colville Federated Tribes Tourism Plan

Nespeiem, WA - Colville Federated Tribes Tourism
New Orleans Land-based Casino
Newport, KY - Newport Aquarium Expansion

Orlando, FL - Leu Botanical Gardens Orlando, FL - Orlando CVB Organizational Study Pella, IA - Earthpark Environmental Theme Park

Tampa, FL - Tampa CVB Organizational Study Toronto, ON - Toronto Tourism Strategic Plan Tulsa, OK - Tulsa CVB Organizational Study

\* Public Sector Clients



## SERVICES AND METHODOLOGY

Johnson Consulting has a well-developed process that we have successfully used in performing market and financial feasibility, and economic and fiscal impact analyses, for various venue developments and destination environments in North America and throughout the world. Provided below is a sample of our available services, including an outline of our standardized process for each, which is always tailored to meet the specific needs and requirements of our clients.

#### MARKET STUDY

A comprehensive Market Study is typically the first component of our independent process to assess the viability of a project. This is because a Market Study provides a basis of information for assessing the market opportunity for a contemplated development, or expansion to an existing facility or venue, and feeds into feasibility analyses, funding and operating strategies, and economic and fiscal impact analyses. We can utilize primary and secondary research conducted solely by Johnson Consulting and/ or can leverage data, information and analyses prepared by or on behalf of the Client. While all elements listed below will yield the most comprehensive analysis, not all are critical to subsequent tasks, and this is always discussed prior to commencement of a study.

**A. MARKET ANALYSIS:** Analysis of pertinent economic, demographic, visitor and market factors that impact sports and recreation facilities, multi-purpose venues, community assets, and cultural and tourism attractions, as well as business growth and space utilization trends within the local and regional markets. Our analysis provides a realistic assessment of the market's strengths, weaknesses, opportunities and threats (SWOT). We utilize primary data, based upon our own research and discussions with key stakeholders, and secondary data, including published metrics from trusted industry sources, government, and non- profit organizations.

**B. ASSET INVENTORY:** Johnson Consulting has developed a proprietary market and destination analysis tool that allows us to inventory current market offerings and undertake a market impact analysis of various community and tourism venue alternatives. This component of analysis culminates in a baseline conditions assessment that identifies draws within (or proximate to) the market and documents the current inventory, as well as any planned, venues and attractions, measures venue performance, identifies underperforming assets, evaluates marketing sales goals, reviews trends and conditions that have the potential to impact visitation to the market, and provides a short-list of potential opportunities with respect to venue of facility development.



**C. INDUSTRY TRENDS:** Review of recent national, statewide and regional/ local statistics for the events, sports and tourism industries. The analysis is based upon secondary sources of information, supplemented by our firm's extensive experience, to determine and document industry trends, including visitor segment growth, meeting planner and event promotor trends, venue selection criteria, technology, overall industry health, and other factors that will influence the ability of the local market to support new meeting, sports and/ or cultural amenities.

**D. STAKEHOLDER ENGAGEMENT:** Conduct a series of interviews and focus group meetings with key stakeholders identified in partnership with the Client. Through this engagement, we solicit input and feedback, build understanding and identify support for various program components. This process is also used to identify partnerships and relationships that can successfully carry the project forward through implementation. As desired, we can also conduct a community-wide online survey.

**E. COMPARABLE ANALYSIS:** Case study profiles of several comparable facilities, markets and/ or destinations that offer innovative ideas with respect to venue development, operations or performance, including unique design elements, performance and impact. Johnson Consulting has developed a substantial database of financial and operating data, as well as recent market and industry trends, for event, entertainment and sports facilities of all types. In addition, we have working relationships with numerous venue management companies and all sanctioning bodies that provide us with a comprehensive understanding of best practices and what the costs and benefits of adding a new venue will be to the Client group, and what benefits it could create for the broader region.

**F. RECOMMENDED PROGRAM:** Recommendations, or independent validation of, the optimal program to achieve the vision and goals for the subject site, reflecting unmet demand in the market, new demand potential, phasing and long-term strategies that will allow for future expansion and/or development. In addition to the overall scope and scale of any new program elements, we prepare specific recommendations regarding the number, size, and preferred attribute(s) of event spaces, sports facilities, and commercial spaces, if warranted, food service preparation and points of sale, technology needs, sustainability requirements, accessibility, restroom to patron ratios, parking and loading dock requirements, hotel supply requirements, and others, as identified.

The outcome of a Market Study is clearly documented guidance to the Client group to empower decision-making on which option(s) best serve the community, economic development and tourism goals for the site and local/regional areas.



### SITE ANALYSIS

A Site Analysis can be included as part of a Market Study or Feasibility Assessment, or can be a standalone exercise assuming some basis of information is available regarding the market-driven program of facilities and amenities. Potential sites are assessed for their appropriateness for the proposed development, with initial screening based upon size, proximity to supportive and supporting amenities, and opportunities for development. A more in-depth analysis will consider site size, topography, adjacent uses and urban linkages, access and parking. Depending on the level of detail required, Johnson Consulting regularly teams with experienced technical subconsultants to provide the level of information desired by the specific Client.

#### **FEASIBILITY ANALYSIS**

A Feasibility Analysis provides a 10 to 20-year operating proforma that outlines projected utilization, revenues, expenses, net operating income, and debt, building upon the research and analyses undertaken during a Market Study.

A. **DEMAND ANALYSIS:** Development of long-range demand projections addressing the number of events, number of event days, tournament/ daily use, number of visitors, and the amount of space required for the various event type, taking into account the characteristics of the market, the proposed program for the project and the overall appeal of the specific location opportunity. Definition of realistic target markets (including primary, secondary and tertiary trade areas) and potential "penetration" rate by market segment (residents and tourists). Testing of demand projections comparable facility demand, relative levels of supply and demand in the overall market and anticipated future market share.

B. **FINANCIAL ANALYSIS**: Estimates of income from various sources, including, but not limited to, sponsorships, advertising, concessions, and other non-traditional funding sources, and expenses such as staffing, maintenance, and general operations. The analysis documents our recommended approach to delivery of services, and other major line items affecting the operation, thus providing the Client with a clear understanding of how the facility(s) will earn and spend money, fit into the broader operations of the project and/ or the developer's larger operations, and what the expected financial picture will be at the end of the year. To the extent that public dollars are to be used to support operations, capital improvements, or other items, these sources are also considered and integrated into the financial analysis.



The outcome of a Feasibility Analysis is clearly quantified demand and financial performance metrics for the venue(s) or facility(s), providing a framework for strategies to ensure the success of new development or existing operations.

## **FUNDING AND OPERATING STRATEGY**

Funding and Operating Strategy is important for both existing and proposed venues and facilities. Our process involves detailed analysis and discussion regarding market-specific funding sources that are available to public and private facilities, including benefactor naming rights, tax increments, tax credits, and other specialized revenue streams. Recommendations relating to potential funding source focus on Return on Investment, maximizing private sector interest, job creation and image and brand development. Our analysis also discusses the pros and cons of various public and private ownership and operating models, and provides recommendations on potential local and regional partnerships, as appropriate.

## **ECONOMIC AND FISCAL IMPACTS ANALYSIS**

Demonstrating the economic and fiscal impact of a proposed or existing venue or facility is an important tool for communicating the business case to public entities, potential partners and the community, and advancing the project from a vision to a reality. Our analysis quantifies direct spending impacts, and indirect and induced impacts, fiscal impacts, and local employment and income impacts based on standard multipliers sourced from IMPLAN (an input-output model that is widely regarded in the industry), during construction and annual operations. We also estimate annual tax dollars returned to the state and local governments as a result of increased business activity and personal income associated with the construction and operation of the project. Our methodology is shown in the following process chart.



## **DEVELOPER/OPERATOR SOLICITATION**

Johnson Consulting provides a variety of services that help select the best development or operating partner for project. .

- Request for Information (RFI)/ Request for Qualifications (RFQ) Drafting: Typically an RFI or RFQ is the first step in a procurement process, as it allows for a broad reach that garners interest in the project from various groups and maximizes the number of responses received.
- Distribution of RFI/ RFQ: Includes direct distribution Johnson Consulting's extensive list of contacts, as well as others specifically identified by the Client, and postings to relevant websites and publications.
- Evaluation of RFI/ RFQ Reponses: Based upon the evaluation criteria set forth in the RFI/ RFQ, Johnson Consulting evaluates and ranks responses, and determines a short-list to receive a Request for Proposal (RFP), as outlined below.
- Request for Proposals (RFP) Drafting: An RFP requires bidders to submit detailed proposals that may include schematic and/ or architectural drawings, cost proposals, detailed management plans and details regarding the financial capability of the bidder, among other requirements.
- RFP Response Review: Prior to arriving at a final ranking, it is our experience that interviews and presentations should be conducted with the top-ranked respondents. While much knowledge can be gained from responses on paper, the Client will make its most well-informed decision after combining response information with presentation and question-and-answer clarifications with the top-ranked respondents. It is then that the character of each organization (or team) can be more accurately observed. After this step, final rankings of bidders will be made.
- Negotiation of Agreement: Johnson Consulting provides advice and consultation to the Client during negotiations and as requested, serves as owner's representative, organizing conference calls, meetings, and moderating discussions between the developer, Client, operator, attorneys, and other parties. Our role is throughout the process is to ensure that it is efficient, retains complete integrity, and results in a project that provides the benefits sought by the Client.



#### **REPORTS AND MEETINGS**

We are noted for the clarity, simple sophistication, and quality of our reports. The following are deliverable products that we will provide to Client representatives:

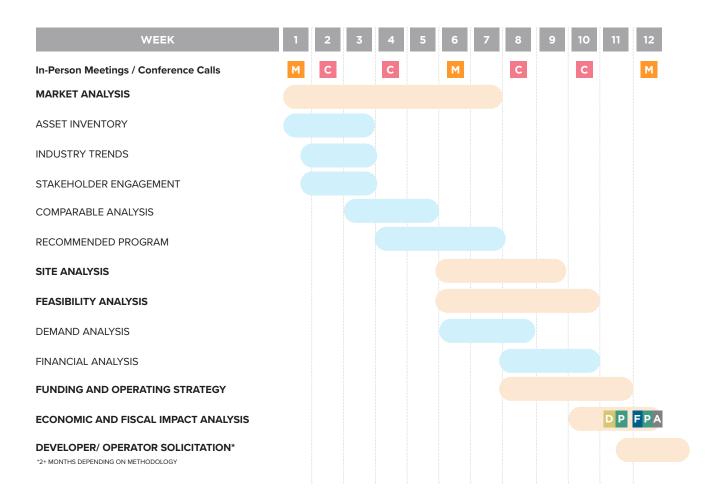
- 1. **Draft Report:** Include fully documented findings and recommendations and accompanied by appropriate graphics and presentation material.
- 2. **Final Report:** Fully documented Final Report addressing all client comments and refinements.
- 3. **Presentation:** A PowerPoint presentation detailing our findings and recommendations, to be provided following the issuance of our Final Report. Available to explain the study's findings and recommendations to stakeholders and the community, if desired.

Johnson Consulting prides itself on meeting and exceeding all of our clients' requirements and expectations. We achieve this by working closely with Client representatives, in person and through regular conference calls, to ensure the timely delivery of a study that addresses all relevant questions and concerns that arise during the study period.



## PROJECT SCHEDULE

#### **MARKET STUDY**



- C Conference Calls
- M Meeting/Workshop
- D Draft Report
- F Final Report
- P Presentation
- A Acceptance of Final Report

<sup>\*</sup> Schedule is tentative and subject to change

# JOHNSON CONSULTING MISSION STATEMENT

Johnson Consulting is committed to providing governments, developers, and not-for-profits with real estate market and financial analysis and project implementation support for urban and destination-oriented projects.

We guide our clients through organizational advancement by way of best-practice advisory services.

We promote the following values through our work: objectivity, independence, economic pragmatism, and social responsibility.



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